



162 Middle Street • Pawtucket, RI • 02860
 Phone: 1-800-852-5655 • Fax: 1-888-722-7307
 Email: groupsales@GoCollette.com

Wednesday, July 17, 2019

CONFIDENTIAL: Revised Group Reservation Confirmation Letter

Thank you for choosing Collette. • We sincerely appreciate your business.
 Tour: Iceland: Land of Fire & Ice • Departing: Wednesday, July 22, 2020

Please carefully review this letter as your confirmation for travel. Included below is a summary of your departure date, destination, group reservation number, and financial terms. Please initial and sign this confirmation form and return to Collette. Please keep a copy for your records.

Your group is holding a full bus which requires a minimum of 38 passengers. We will continue to hold a full bus until 01/23/2020, at which time we will open the departure to other clients or offer your group an alternate departure date if a minimum of 38 passenger names and deposits are not received.

Manchester University
 604 E College Ave
 N Manchester, IN 46962-1276
 Attn: Michael Leckrone
 Phone: (260) 982-5000

Group Reservation Number 980481
 Business Development Manager M6 – Amanda Nierman
 Currency Code USD

Deposit Amount **A deposit of \$500 per person is due upon reservation.**
 Final Payment Due May 23, 2020
 Departure Gateway Indianapolis Intl Airport
 Number of Seats Held 44
 Seat Reduction Date Jan 23, 2020

Base per person Rates: **Double \$4,979; Single \$5,979; Triple \$4,929** * (see terms)
 (Base Rates include the following components. Items with double asterisk (**)) are not included in the above rates)
 (Rates and components are based on a group of 10 or more, unless otherwise noted)

Start Date	End Date	Item	Price	Commission %
		Offer: Per Person from IND, valid till Jan 23, 2020	-\$250	10
Jul 22, 2020	Jul 22, 2020	Hometown Transfer (within 101-149)	\$30	0
Jul 22, 2020	Jul 22, 2020	Airfare - Indianapolis Intl Airport (IND)	* \$1,300	10
Jul 23, 2020	Jul 30, 2020	Iceland: Land of Fire & Ice	Double \$3,499	10
			Single \$4,499	10
			Triple \$3,449	10
Jul 23, 2020	Jul 23, 2020	Arrival Transfer - Air Inclusive	Included	0
Jul 23, 2020	Jul 23, 2020	Air taxes and fees	\$150	0
Jul 23, 2020	Jul 23, 2020	Land & Air Travel Protection Plan International 9 Days or More	\$329 **	10
Jul 30, 2020	Jul 30, 2020	Departure Transfer - Air Inclusive	Included	0
Jul 30, 2020	Jul 30, 2020	Hometown Transfer (within 101-149)	Included	0

Commission payable to Manchester University

IMPORTANT CONDITIONS: Your price is subject to increase prior to the time you make full payment. Your price is not subject to increase after you make full payment, except for charges resulting from increases in government-imposed taxes or fees. Once deposited, you have 7 days to send us written consumer consent or withdraw consent and receive a full refund. **(See registration form for consent.)**

Collette's Flagship: Collette's tours open the door to a world of amazing destinations. Marvel at must-see sights, sample regional cuisine, stay in centrally located hotels and connect with new and captivating cultures. These itineraries offer an inspiring and easy way to experience the world, where an expert guide takes care of all the details.

Initial _____

GROUP AIR CONFIRMATION

We have confirmed 44 air seats at \$1450 per person for your group.

Names are due by Jan 23, 2020 and additional request after this date will be *subject to availability* at time of booking.

Please review and sign acceptance of schedule and terms. _____ Date: _____

TERMS

Air

- Economy air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.
- Air rates, schedules, taxes and fees are subject to change until passengers have paid in full.
- If air is cancelled within 120 days of departure, penalties may apply (see Cancellation Charges below). Name changes are subject to penalties within this time period. If Travel Protection Plans have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full.
- Groups who purchase Collette Air will receive **complimentary hotel transfers** on the scheduled day of arrival and departure, including pre or post stays.
- If Elite Air has been purchased (Premium Economy, Business or First class), it may only apply for the international portion of the journey only. Refer to your air itinerary for details.

Air Charges *

- ***Airfare:** For your convenience, we offer airfare for purchase with all vacation packages. If you purchase an air inclusive program, your airfare will be quoted inclusive of all fuel, taxes and fees. Your rates are subject to change until paid in full. Preassigned seats are limited and may not be available on every flight or departure date.

Checked Baggage Charges: Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies.

Deposits and Names

- A per person deposit is due with passenger names
- Should your clients decide to purchase our Travel Protection plan they must do so at time of booking
- Payment of a per person Travel Protection plan fee guarantees a full refund of all payments (including deposit) except for the Travel Protection plan fee itself, in case of cancellation of travel plans for any reason prior to the day of departure.
- **All names** submitted to **Collette must appear exactly as shown on passengers' passports**.
- Any name changes are subject to penalty.

Pre-Sold Options/Pre-Post Hotels/Extensions

- 5% commission is paid on pre-sold options. (Some options may be non-commissionable.)
- Options purchased on tour are non-commissionable.
- Extension commission will match land commission
- 10% commission is paid on pre or post hotels.

Revision Fees

- A handling fee of \$25.00 per transaction will be assessed for any change or revision made to a reservation.
- A change of departure date within 11 months of departure will be treated as a cancellation, and cancellation charges will apply: <http://www.gocollette.com/about-collette/terms-and-conditions>

If flight changes or flight cancellations are requested, revision fees or airline cancellation fees will apply.

Seat Reductions

- On the seat reduction date, your group space will be reduced to the number of seats under deposit with names.

Triple Rooms

- Triple rooms are normally a standard double room with **2 beds**. A cot or rollaway bed may be requested but not guaranteed due to size of room and fire codes.

If you have not purchased waivers, and you need to cancel for any reason prior to the day of departure, the Cancellation Fees are as follows:

Cancellation Charges for this tour: After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 30% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 50% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: 60% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 50% of total price. For Galapagos and Antarctica: A cancellation fee of 60% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If Travel Protection Plan has not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Payment of a Per Person Travel Protection Plan Fee guarantees a full refund of all payments (including deposit), except the Travel Protection Plan Fee itself, made to Collette for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Travel Protection Plan Fee with Air only covers airline tickets you have purchased from Collette. Exception: If you originally purchased nonrefundable airline tickets, Part B of the Travel Protection Plan may provide a refund for the airline tickets, taxes, or fees in the event of a cancellation for a covered reason (see Part B for more details). The Travel Protection Plan Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. However, the Part B travel insurance includes a single supplement benefit of \$1,000 for certain covered reasons as detailed in Part B. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement. Cancellation waiver protects you from penalties in the event you have a need to cancel your entire inclusive tour package up to the day prior to departure. Cancellation waiver does not indemnify you from penalties if you chose to cancel partial tour components or air. If you chose to partially cancel your vacation, you will be responsible for a revision fee as well as any penalties that are incurred at the time of the cancellation. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

FORUM SELECTION AND CHOICE OF LAW:

This Agreement shall be governed and interpreted pursuant to the laws of the State of Rhode Island by mutual agreement of the parties hereto and the Federal and State Courts in Rhode Island shall have exclusive and sole jurisdiction over any dispute, controversy or suit arising relative to this Agreement.

If any information is not correct, please notify us within 24 hours.

This document contains confidential information and is intended only for the individual or organization named. If you are not the named addressee you should not disseminate, distribute or copy this document. Please notify the sender immediately if you have received this by mistake and delete if electronically received.

Please send payment to: Collette
Attn: Accounts Receivable
162 Middle Street
Pawtucket RI, 02860
Fax: 1-401-727-9014

Initial _____

Manchester University presents...

Iceland: Land of Fire & Ice

July 22 – 30, 2020

YOU'RE INVITED TO A SPECIAL TRAVEL PRESENTATION

See Back Cover



Book Now
& Save
\$250
Per Person

Upgrade to Elite Airfare! see inside for details



For more information contact

Collette

1-800-581-8942

Please Refer to Booking #980481



9 Days • 13 Meals: 7 Breakfasts, 6 Dinners

Book Now & Save \$250 Per Person:

Double ~~\$4,979~~; Double \$4,729*

Single ~~\$5,979~~; Single \$5,729

Triple ~~\$4,929~~; Triple \$4,679

For bookings made after Jan 23, 2020 call for rates.

Included in Price: Round Trip Air from Indianapolis Intl Airport, Air Taxes and Fees/Surcharges, Hotel Transfers

Not included in price: Cancellation Waiver and Insurance of \$329 per person

* All Rates are Per Person and are subject to change, based on air inclusive package from IND

Upgrade your in-flight experience with Elite Airfare

Additional rate of: Business Class \$3,390

† Refer to the reservation form to choose your upgrade option

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Collette Experiences

- Learn about the 400-year-old tradition of catching and preserving the Greenland shark.
- Explore Icelandic life at the Skógar Museum.
- Glide past icebergs on a cruise of the ice-strewn Jökulsárlón Glacial Lagoon.

Must-See Inclusions

- Gain a local's perspective of Reykjavík on a walking tour.
- Travel to the Golden Circle, one of many of Iceland's natural wonders.
- Journey to the spectacular Gullfoss waterfall.

Culinary Inclusions

- Savor Icelandic cuisine at a popular local restaurant.
- Try cured "hákarl," an Icelandic delicacy.
- Relish Iceland's local cheeses during a visit to a family-owned dairy farm.

Highlights: Reykjavík, Golden Circle, Thingvellir National Park, Gullfoss Waterfall, Geysir, Snæfellsnes Peninsula, Choices on Tour, Breidafjörður Bay Cruise, Seljalandsfoss, Vík, Skógar Museum, Skógafoss, Jökulsárlón Glacial Lagoon, Vatnajökull National Park & Glacier, Lava Exhibition Center

Day 1: Wednesday, July 22, 2020

Overnight Flight Set out on a journey full of dramatic contrasts. Come to know Iceland, a place where steaming lava fields reflect a volcanic nature and massive glaciers sculpt mountains and valleys, leaving behind thundering waterfalls and plunging fjords.

Day 2: Thursday, July 23, 2020

Reykjavík, Iceland - Tour Begins

Begin in the capital city of Reykjavík. Join a local expert for a walking tour of the city's old section featuring Hallgrímskirkja church, city hall, the harbor and Reykjavík's oldest

building home of the Kraum Icelandic design center. Tonight, get to know your fellow travelers during a grand Icelandic dinner at a popular local restaurant. (D)

Day 3: Friday, July 24, 2020 Reykjavík

- **Golden Circle - Reykjavík** Travel the stunning Golden Circle, a route encompassing many of Iceland's most renowned natural wonders: waterfalls, glaciers, geysers, lava fields and volcanos. Your adventure begins with a stop at a family-run dairy farm. You'll be welcomed by one of the family members who will share with



you what a “day-in-the-life” is like for them before you enjoy various cheeses that are made right there on the farm together with a taste of their famous ice cream. Continue to Thingvellir National Park, where Icelanders gathered in A.D. 930 and established one of the world’s first parliaments. Find yourself standing upon one of the globe’s most geologically significant landscapes - Thingvellir’s rugged rift valley. This UNESCO site marks the crest of the Mid-Atlantic Ridge, the meeting point of the North American and Eurasian tectonic plates. Next, marvel at the beauty of the Gullfoss (Golden Falls) waterfall, a stunning 100-foot double cascade. **Stop at the famous thermal area of Geysir** to admire the hot spring Strokkur’s explosive vertical spout that reaches a height of up to 90 feet. Your day concludes with a visit to Friðheimar greenhouse cultivation center, where you’ll learn how the locals grow delicious, pesticide-free tomatoes and cucumbers with the aid of Iceland’s geothermal energy. You’ll also learn about their family tradition of breeding Icelandic show horses. (B)

Day 4: Saturday, July 25, 2020
Reykjavík - Snæfellsnes - Breidafjörður
Cruise - Stykkishólmur Experience
the otherworldliness of the Snæfellsnes Peninsula. Take in the dramatic landscapes of black and white sand beaches and rocky coastlines, soaring waterfalls and volcanic craters, intimate fishing villages, and the remarkable Snæfellsjökull glacier. **It’s your choice!** Select a guided Vatnshellir Cave tour* and descend 100 feet below ground to an 8,000-year-old lava tube where you’ll experience total darkness and see amazing rock pigments, lava formations, stalagmites and stalactites **-OR-** choose to walk the lava field and put your camera to work snapping photos of the varying textures and colors of this dramatic landscape that is truly nature’s artwork. Next, embark on a true Icelandic cultural adventure as you spend time with a family that keeps alive a 400-year-old tradition of catching and preserving the Greenland shark. See the fishing boat that their grandfather used and the tiny farmer’s church before exploring the museum, where you’ll learn more about



Iceland's deep relationship with this trade. Before you go, taste the Icelandic delicacy "hákarl" – cured shark meat. Your day concludes with a private nature cruise of Breidafjörður Bay with Seatours. Experience countless birds like puffins,** cormorants, kittiwakes and the majestic white-tailed eagle soaring amongst basalt rock columns. While cruising, sample fresh scallops and sea urchin roe straight from the ocean waters. Seafood simply doesn't come fresher than this! (B, D)

Day 5: Sunday, July 26, 2020

Stykkishólmur - Lava Exhibition

Center - Vík Continue the adventure traveling along Iceland's south coast. Learn about geothermal renewable energy on a visit to Hellisheiðavirkjun, the largest power station in Iceland, and the second largest geothermal power station in the world. **Visit the Lava Exhibition Center** where you'll learn about Iceland's historical eruptions and current lava flows that make the island a showcase of volcanism. Arrive in Vík, Iceland's southernmost village, and one of the most visited spots in Iceland. (B, D)

Day 6: Monday, July 27, 2020 Vík - Skógar Museum - Vík Drive along the scenic south shore to the Skógar Museum with its turf-built houses and outstanding collection of farm and domestic artifacts that reflect the various aspects of Icelandic life. Nearby is the impressive Skógafoss waterfall, one of the tallest in Iceland. Next, view Reynisfjara, a black volcanic sand beach scattered with caves and surrounded by basalt columns and cliffs. The beach is also rich with bird life, such as the fulmar, black guillemot, razorbill, gannet, and various types of seagulls. Later, see the unique natural rock formations at Dyrhólaey. (B, D)

Day 7: Tuesday, July 28, 2020 Vík - Jökulsárlón Glacial Lagoon - Skaftafel - Vík Set sail*** among the huge icebergs of the Jökulsárlón Glacial Lagoon. Keep your eyes peeled for possible seal sightings and get to taste the 1,000 year-old ice that surrounds you. Later, stop at Skaftafell, gateway to Vatnajökull National Park, the largest national park in Europe. Marvel at the vistas of Iceland's highest mountains, as well as the

Vatnajökull glacier, Europe's largest. (B, D)

Day 8: Wednesday, July 29, 2020 Vík - Seljalandsfoss Waterfall -Blue Lagoon or Perlan Center-Reykjavík

Before departing the south shore, make a picture stop at Seljalandsfoss, one of few waterfalls providing you with a walkway for views from the inside out. Next, **it's your choice!** Perhaps you'll embark on a drive to the Reykjanes Peninsula, known for its rugged landscape, lava fields, and numerous hot springs, including the Blue Lagoon where you can take a dip in the pleasantly warm, mineral-rich waters of the geothermal pool located in the middle of a dramatic lava field - **OR-** visit the Perlan Center, where you'll explore the wonder and mystery of Iceland through interactive exhibits; use your pass to delve into

the Ice Cave, the Planetarium, the virtual aquarium and more. Later, gather with your fellow travelers for a local dining experience and share stories of your days in Iceland. (B, D)

Day 9: Thursday, July 30, 2020

Reykjavík - Tour Ends Depart for home with many incredible Icelandic memories. (B)

Itinerary at a glance

Day 1	Overnight Flight
Days 2, 3	Centerhotel Plaza, Reykjavik
Day 4	Fosshotel Stykkisholmur , Stykkishólmur
Days 5 – 7	Hotel Katla by Kea, Vik
Day 8	Centerhotel Plaza, Reykjavik

On some dates alternate hotels may be used.

Experience It! Geothermal Greenhouses

Growing food in Iceland has historically been a challenge for residents due to the cold climate, unproductive land, and at times, a lack of natural light. Discover how modern technology defies these natural challenges with geothermal greenhouses. At a family-run greenhouse, learn how they are able to harness the natural warmth from the ground's geothermic waters and use it to create a year-round Mediterranean climate. Join a horticultural expert for an insider's look at innovative growing methods used to produce a large variety of tomatoes that are able thrive in this otherwise challenging environment.

For important reservation information visit <https://gateway.gocollette.com/link/980481>.

You can also find this information on your tour documents.

Please fill out and return

For Reservations Contact: Collette 1-800-581-8942 Please Refer to Booking #980481
162 Middle Street, Pawtucket, RI 02860

A deposit of \$500 per person is due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the deposit due date of January 16, 2020 are based upon availability. Final payment due by May 23, 2020. Deposits are refundable up until January 23, 2020.

YOUR INFORMATION:

Clearly print your full name (first/middle/last) **as it appears on your government issued travel documentation.**

IMPORTANT: In order to avoid any unnecessary change fees, it is imperative that all guest names are entered correctly from the start. The information below must be the legal name and be 100% identical to the ID being used to travel <passport/driver's license> including middle names or suffixes <Jr, Sr>.

First: _____ Middle: _____ Last: _____ Suffix: _____

Nickname: _____ Gender: () Male () Female Date of Birth: month _____ day _____ year _____

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: () _____ Cell: () _____ Email Address: _____

Passport Number: _____ Expiration Date: (month/day/year) _____ Date of Issuance: (month/day/year) _____

City, State, Country of Issuance: _____ Citizenship: _____

Should you become ill or injured, whom should we contact (not traveling with you): _____ Phone: () _____

ROOMING WITH: Check if address is the same as Passenger #1

First: _____ Middle: _____ Last: _____ Suffix: _____

AIR GATEWAY: Departure airport for this tour: _____

Air Seat Request: () Aisle () Window () Next To Traveling Companion

Collette cannot guarantee your seat preference. If you have not purchased air through Collette and wish to purchase transfers, you must transfer at our pre-scheduled times. Please be advised, when travelling as part of a group, many airlines do not provide seat assignments. Preferred seating may be available for an additional charge.

Please reserve an upgrade to Elite Airfare for an additional rate of: Business Class \$3,390

Service is limited and not available on all flights or carriers. Other restrictions may apply. Please note: if you purchase an upgrade we cannot guarantee the same flight schedule as the group. If Business class service has been purchased, it is for the international portion of the journey only.

Are you willing to separate from the group air schedule to accommodate your upgrade request? () Yes () No

"Federal law forbids carriage of hazardous materials such as aerosols, fireworks, lithium batteries & flammable liquids aboard the aircraft in your checked or carry-on baggage. A violation can result in 5 years' imprisonment and penalties of \$250,000 or more. Details on prohibited items may be found on TSA's "prohibited items" web page: <http://www.tsa.gov/traveler-information/prohibited-items>."

TRAVEL PROTECTION: () Yes, I wish to purchase travel protection \$329 () No, I decline

If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations. Travel Protection Payment is due with first deposit. The Waiver Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. The single supplement will be deducted from the refund of the person who cancels. (There is coverage under Part B which includes a single supplement benefit of \$1,000 for certain covered reasons. See Part B for details.)

ON TOUR ACTIVITIES:

Please Choose One:

- () Peninsula Lava Field Walk
- () Peninsula Lava Cave Tour

Please Choose One:

- () Blue Lagoon Ltd
- () Perlan wonders of Iceland Museum Ice Cave

PLEASE MAKE CHECKS PAYABLE TO: Collette () Check () Credit Card

Waiver/Insurance Amount: \$ _____ Deposit Amount: \$ _____ Total amount enclosed: \$ _____

Cardholder Name (if paying by Credit Card): _____

Cardholder Billing Address: Check if address is the same as above _____

Cardholder Phone: _____ Amount: \$ _____

Credit Card Number: _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ Expiration Date: _ _ / _ _ / _ _
M M Y Y

SIGNATURE REQUIRED for acceptance of the below conditions and agreement to credit card use:

Date: _____

I agree to pay according to the card issuer agreement. I understand and accept the cancellation policy, terms and conditions. See <http://www.gocollette.com/about-collette/terms-and-conditions> for full terms and conditions of your purchase.

Important Conditions: Your price is subject to increase prior to the time you make full payment. Your price is not subject to increase after you make full payment, except for charges resulting from increases in government-imposed taxes or fees.

Please Note:

IDENTIFICATION

Passports are required for this tour at your expense. Certain countries require a minimum of 6 months passport validity from date of return home. You are strongly urged to contact the appropriate consulate for details. Visit www.travel.state.gov for the U.S. State Department for the latest details about passports and visa requirements.

IMPORTANT: We recommend that our clients traveling abroad take a photocopy of their passport and applicable visas. It should be packed separately from your actual passport and visa. We also recommend leaving a copy at home with your emergency contact.

Single accommodations are limited and are available on a first come, first served basis.

Museum visits and shopping may be affected by the observance of religious or local holidays.

The days and order of sightseeing may change to best utilize your time on tour.

Hotel check-in on your day of arrival is 3:00 p.m. Rooms may not be available prior to that time.

To complete your tour, we include roundtrip airport-to-hotel transfers when purchasing our airfare with your tour. If you have arranged for your own air, we are pleased to provide you the option of *purchasing* these transfers. Please note that all transfers will leave at pre-scheduled times.

On occasion, some activities may not be available due to inclement weather.

**Puffin can usually be viewed mid-May through mid-August.

***During the months of April & October, the Jökulsárlón Glacial Lagoon cruise may not operate due to seasonality. This is reflected in the land price for these time periods.

Appropriate clothing is critical to fully enjoying your trip. Iceland's weather conditions are ever-changing and require sturdy waterproof shoes and layers of waterproof and windproof clothing.

This tour includes moderate physical activity. The itinerary blends some longer days with shorter days and more leisure time. Walking tours, as well as walking slightly longer distances, up stairs or on uneven walking surfaces, should be expected.

*The Vatnshellir Cave tour is not recommended for guests who are claustrophobic or have back or knee problems. Guests should be in good physical condition.

Due to flight schedules, a post night may be required in some Icelandair gateway cities (at an additional cost). Please inquire at time of reservation.

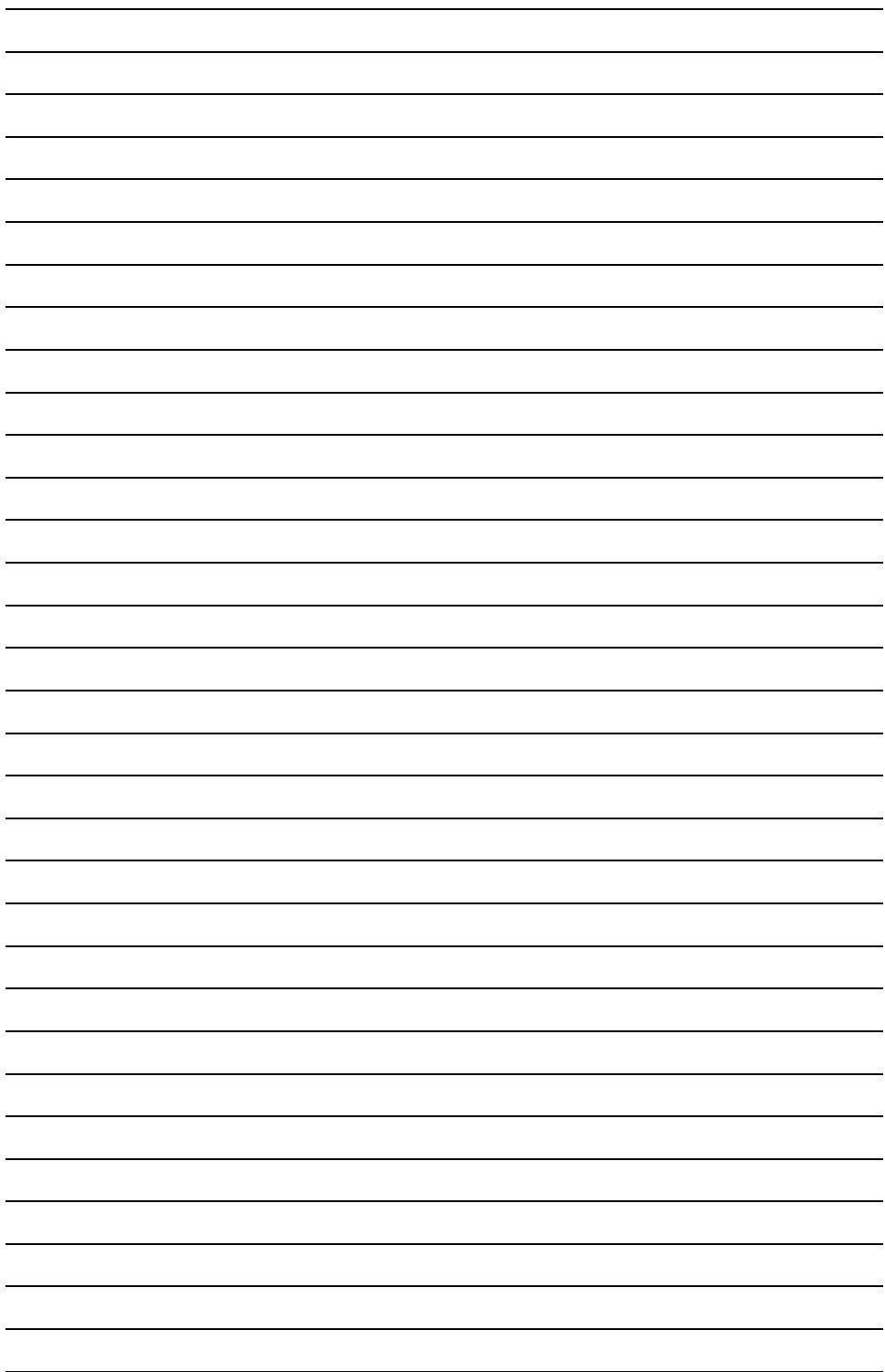
Due to tour scheduling, flights should arrive prior to 10:00 a.m.

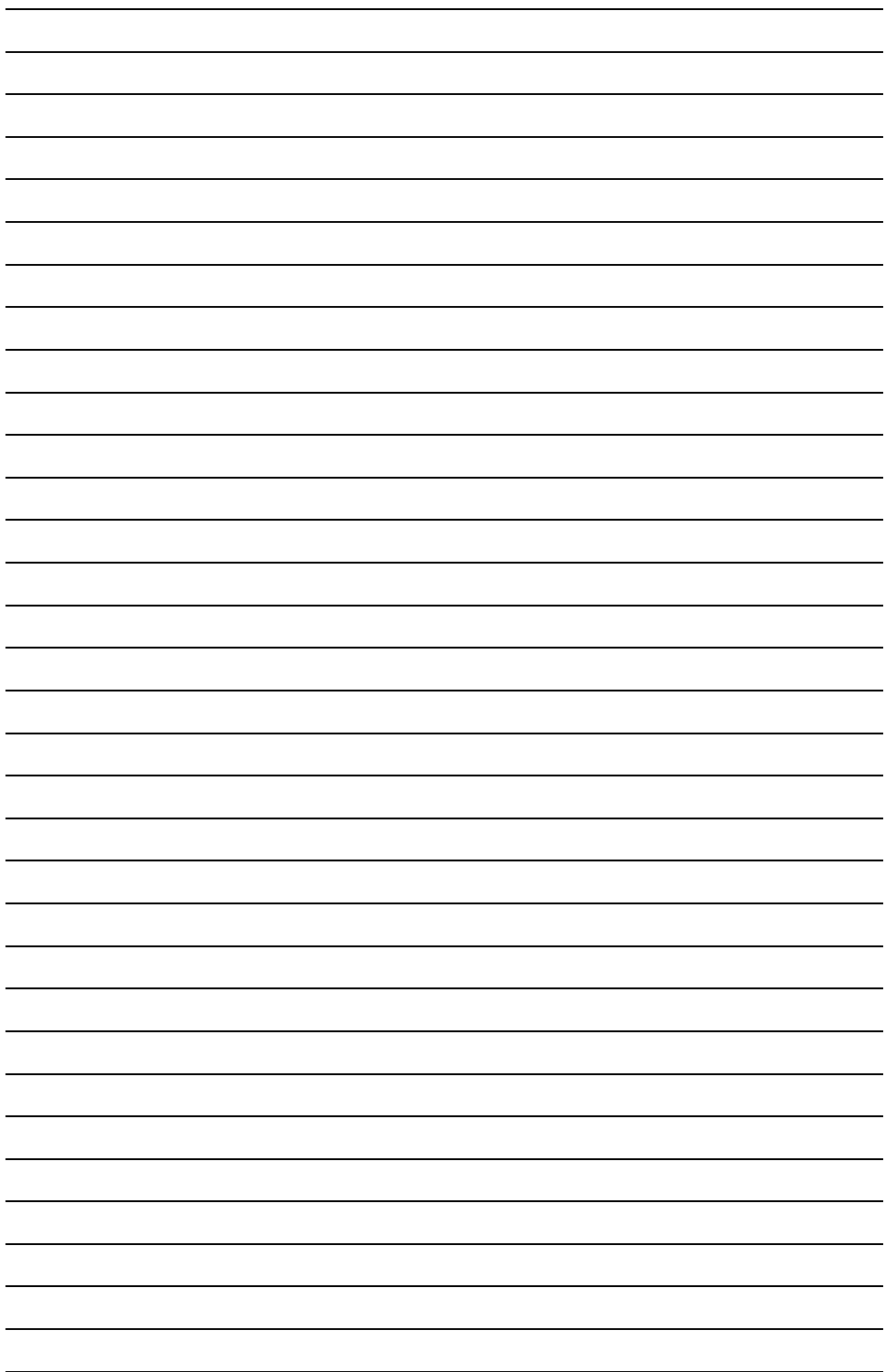
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CST#2006766-20 UBN#601220855 Nevada Sellers of Travel Registration No. 2003-0279

NOTES:





For more information visit
<https://gateway.gocollette.com/link/980481>

Air Upgrades

Collette's Elite Airfare allows you to travel in ultimate comfort and convenience. Treat yourself to a wealth of amenities that come with a business, premium economy, or first-class ticket. Land rested, refreshed, and ready for your adventure.

The Collette Passport Club

When you travel with Collette, you're automatically enrolled as a member of Collette's loyalty program, The Collette Passport Club. As a member of The Collette Passport Club, you will receive a \$150 travel credit for each trip you take along with other great travel benefits, fun gifts, and special recognition.

Our Worry-Free Travel Protection Plan

Sometimes life happens, and your carefully-made plans have to change on the fly. With Collette's worry-free Travel Protection Plan, you can cancel your trip for any reason right up until the day prior to departure and receive a full refund (less the cost of insurance). You're also covered on tour – if you have to return home early, need medical assistance, are delayed on tour for more than 12 hours, or lose your baggage, you're covered. This is just one of the ways we are with you at every step of the journey – even before it begins. Learn more at gocollette.com/guided-travel#no_worries_waiver

The Collette Gateway

The Collette Gateway is designed to be your "one-stop shop" with all the important travel information you need, plus a lot of experience-enhancing extras you'll love. By registering for the Collette Gateway, you can discover more about your destination, explore exciting optional excursions, get a checklist of important things needed for a smooth journey, and access your Collette Passport Club features. Learn more at gateway.gocollette.com

Full credit is valid for your next tour when travel is completed within 12 months of the original trip. \$100 of the credit remains valid for travel within 13-24 months. Credit expires 24 months after the original trip.

SPECIAL TRAVEL PRESENTATION

WEDNESDAY, OCTOBER 2, 2019

TIME 6:00 PM

Link Auditorium - Room 101
Academic Building
604 E College Ave
N Manchester, IN 46962

Please RSVP 1-800-581-8942

Please Refer to Booking #980481



Manchester
University

Manchester University
604 E College Ave
N Manchester, Indiana, 46962-1276

Gateway
guest experience



162 Middle Street
Pawtucket, RI • 02860
Phone: 1-800-852-5655 Fax: 1-401-727-9014

If paying by credit card, please complete this form and return to Manchester University. We can only charge your credit card for the amount noted if the signature, address and phone number are listed below. Thank you!

CREDIT CARD AUTHORIZATION FORM

BOOKING NUMBER: 980481
DEPARTURE DATE: July 22, 2020

TOUR: Iceland: Land of Fire & Ice
GROUP NAME: Manchester University

Name of Passenger:

Salutation: _____ First Name: _____ Middle Initial: _____ Last Name: _____ Suffix: _____
(Mr., Mrs., Rev.) (Please print as it appears on Passport) (Jr., Sr.)

Cardholder Name: _____
(Please print as it appears on your Credit Card)

Cardholder Address: _____
(as it appears on your credit card statement)

Cardholder Phone: _____

Credit Card Type: ___ American Express ___ Discover ___ MasterCard ___ Visa

Credit Card Number: _____

Expiration Date: _____ Amount to be charged: \$ _____

Cardholder's Signature: _____ Date: _____

I agree to pay according to the card issuer agreement. I understand and accept Collette cancellation policy, terms and conditions.

Participating credit card companies are now requiring a billing address and phone number for **FRAUD PREVENTION**. All information **MUST** be provided. Thank you for your cooperation!
If using your credit card for payment, please return this Authorization Form by mail to:

Collette
Attn: Accounts Receivable
162 Middle Street
Pawtucket, RI 02860

Or by Fax to: (401) 727-9014

Above credit card information has been called in to Collette.



TRAVEL DATE: 7/22/2020 TERRITORY: M6
RES#: 980481

Iceland: Land of Fire & Ice

For Reservations Contact: Collette 1-800-581-8942 Please Refer to Booking #980481
162 Middle Street, Pawtucket, RI 02860

A deposit of \$500 per person is due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the deposit due date of January 16, 2020 are based upon availability. Final payment due by May 23, 2020. Deposits are refundable up until January 23, 2020.

YOUR INFORMATION:

Clearly print your full name (first/middle/last) as it appears on your government issued travel documentation.

IMPORTANT: In order to avoid any unnecessary change fees, it is imperative that all guest names are entered correctly from the start. The information below must be the legal name and be 100% identical to the ID being used to travel <passport/driver's license> including middle names or suffixes <Jr, Sr>.

First: _____ Middle: _____ Last: _____ Suffix: _____

Nickname: _____ Gender: () Male () Female Date of Birth: month _____ day _____ year _____

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: () _____ Cell: () _____ Email Address: _____

Passport Number: _____ Expiration Date: (month/day/year) _____ Date of Issuance: (month/day/year) _____

City, State, Country of Issuance: _____ Citizenship: _____

Should you become ill or injured, whom should we contact (not traveling with you): _____ Phone: () _____

ROOMING WITH: Check if address is the same as Passenger #1

First: _____ Middle: _____ Last: _____ Suffix: _____

AIR GATEWAY: Departure airport for this tour: _____

Air Seat Request: () Aisle () Window () Next To Traveling Companion

Collette cannot guarantee your seat preference. If you have not purchased air through Collette and wish to purchase transfers, you must transfer at our pre-scheduled times. Please be advised, when travelling as part of a group, many airlines do not provide seat assignments. Preferred seating may be available for an additional charge.

Please reserve an upgrade to Elite Airfare for an additional rate of: Business Class \$3,390

Service is limited and not available on all flights or carriers. Other restrictions may apply. Please note: if you purchase an upgrade we cannot guarantee the same flight schedule as the group. If Business class service has been purchased, it is for the international portion of the journey only.

Are you willing to separate from the group air schedule to accommodate your upgrade request? () Yes () No

"Federal law forbids carriage of hazardous materials such as aerosols, fireworks, lithium batteries & flammable liquids aboard the aircraft in your checked or carry-on baggage. A violation can result in 5 years' imprisonment and penalties of \$250,000 or more. Details on prohibited items may be found on TSA's "prohibited items" web page: <http://www.tsa.gov/traveler-information/prohibited-items>."

TRAVEL PROTECTION: () Yes, I wish to purchase travel protection \$329 () No, I decline

If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations. Travel Protection Payment is due with first deposit. The Waiver Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. The single supplement will be deducted from the refund of the person who cancels. (There is coverage under Part B which includes a single supplement benefit of \$1,000 for certain covered reasons. See Part B for details.)

ON TOUR ACTIVITIES:

Please Choose One:

- () Peninsula Lava Field Walk
- () Peninsula Lava Cave Tour

Please Choose One:

- () Blue Lagoon Ltd
- () Perlan wonders of Iceland Museum Ice Cave

PLEASE MAKE CHECKS PAYABLE TO: Collette () Check () Credit Card

Waiver/Insurance Amount: \$ _____ Deposit Amount: \$ _____ Total amount enclosed: \$ _____

Cardholder Name (if paying by Credit Card): _____

Cardholder Billing Address: Check if address is the same as above _____

Cardholder Phone: _____ Amount: \$ _____

Credit Card Number: _____ Expiration Date: _____ M M Y Y

SIGNATURE REQUIRED for acceptance of the below conditions and agreement to credit card use:

Date: _____

I agree to pay according to the card issuer agreement. I understand and accept the cancellation policy, terms and conditions. See <http://www.gocollette.com/about-collette/terms-and-conditions> for full terms and conditions of your purchase.

Important Conditions: Your price is subject to increase prior to the time you make full payment. Your price is not subject to increase after you make full payment, except for charges resulting from increases in government-imposed taxes or fees.